



HIV/AIDS Service and Resource Guide

Developed by the Massachusetts Department of Public Health, Office of HIV/AIDS
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This Service and Resource Guide includes listings for services funded through the Massachusetts Department of Public Health (MDPH) as well as select services that are not funded by MDPH. It has been created to assist providers in making appropriate referrals for individuals in need of HIV prevention, testing, treatment, or other health and social services. It also includes resources for related topics including viral hepatitis, sexually transmitted infections, substance abuse, etc. Please contact the individual programs and agencies listed for more information about their available services, languages spoken, and eligibility requirements.

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State and City Agencies

Massachusetts Department of Public Health (MDPH)

617-624-6000 TTY: 617-624-6001
www.mass.gov/dph

MDPH Office of HIV/AIDS (OHA)

617-624-5300 TTY: 617-624-5387
www.mass.gov/dph/aids

MDPH HIV/AIDS Surveillance Program

Main: 617-983-6560 Data Request: 617-983-6583
www.mass.gov/dph/cdc/aids

MDPH Division of Epidemiology & Immunization

617-983-6800
www.mass.gov/dph/epi and www.mass.gov/dph/imm

MDPH Division of STD Prevention

866-749-7122 or 617-983-6940
www.mass.gov/dph/cdc/std

MDPH Viral Hepatitis Program

617-983-6800 www.masshepc.org

MDPH Tuberculosis Prevention & Control

617-983-6970 www.mass.gov/dph/cdc/tb

MDPH Refugee and Immigrant Health

617-983-6590 www.mass.gov/dph/cdc

MDPH Bureau of Substance Abuse Services (BSAS)

617-624-5111 TTY: 617-536-5872
www.mass.gov/dph/bsas

MDPH Bureau of Community Health Access & Promotion

617-624-6060 www.mass.gov/dph/fch

Massachusetts Community AIDS Resource Enhancement Program (MassCARE)

617-994-9819 TTY: 617-624-5992
www.mass.gov/dph/bfch/shn/masscare

Boston Public Health Commission (BPHC) HIV/AIDS Service Division

617-534-4559 TTY: 617-534-9799
www.bphc.org

State and National Hotlines

Massachusetts HIV/AIDS Hotline

800-235-2331* TTY: 617-437-1672
www.aac.org/hotline

Massachusetts Hepatitis C Hotline

888-443-4372* TTY: 617-437-1672
www.masshepc.org

Massachusetts Substance Abuse Information & Education Helpline

800-327-5050* TTY: 617-536-5872
www.helpline-online.com

AIDS Treatment Information Service

800-448-0440 TTD: 800-243-7012
 English, Spanish
www.aidsinfo.nih.gov

CDC National Health Hotline (HIV, Hepatitis, STD, Other Health Questions)

800--232-4636 TTY: 888-232-6348
 English, Spanish only
www.cdc.gov/hiv

*Interpreter service available for most languages

Educational Materials, Information, and Research Resources

Massachusetts Health Promotion Clearinghouse

800-952-6637 TTY: 617-536-5872 Fax: 617-536-8012
 Customer Service: 617-536-0501 x211
www.maclearinghouse.com

Free brochures, posters, and other publications on HIV/AIDS as well as a range of other health topics

MDPH Division of Epidemiology & Immunization

617-983-6800 www.mass.gov/dph/epi
Free fact sheets and other materials on a wide range of health topics including viral hepatitis, STDs, Flu, etc.

AIDS Action Committee HIV Health Library

866-799-0079 or 617-450-1432 TTY: 617-437-1672
www.aac.org and reslib@aac.org

Centers for Disease Control (CDC) – HIV/AIDS Topics

800-232-4636 TTY: 888-232-6348
www.cdc.gov/hiv

National Institute of Health (NIH) – AIDS Info

1-800-448-440 TTY: 888-480-3739
www.aidsinfo.nih.gov

**Substance Abuse & Mental Health
Services Administration (SAMHSA)**
877-726-4727 www.samhsa.gov

National Institute on Drug Abuse (NIDA)
301-443-1124 www.nida.nih.gov

Statewide Training and Technical Assistance (TA) Resources

The MDPH Office of HIV/AIDS offers low cost trainings for funded service providers on HIV, viral hepatitis, housing, and substance use topics as well as on service delivery modalities such as HIV Counseling, Testing, and Referral and HIV Case Management through contracted training vendors in collaboration with AdCare Educational Institute. To register for any Office of HIV/AIDS sponsored trainings, look for the current training calendar with registration form at www.mass.gov/dph/aids or at www.adcare-educational.org.

AdCare Educational Institute

508-752-7313 TTY: 508-754-0039
www.adcare-educational.org

Registration and information for MDPH Office of HIV/AIDS and Bureau of Substance Abuse Services trainings

AIDS Action Committee HIV Health Library

866-799-0079 or 617-450-1432 www.aac.org

Information and consultation on HIV treatment, nutrition, adherence and other HIV and health-related information

AIDS Housing Corporation

617-927-0088 www.ahc.org

Training, TA, and networking meetings for HIV housing providers

Health Care of Southeastern Massachusetts

Brockton: 508-583-2250 Amherst: 413-256-3406
Statewide: 800-530-2770 www.hcsm.org

Training, TA, and networking for HIV/AIDS, homelessness, and substance abuse providers on a variety of HIV, hepatitis, GLBT, and substance use topics

JRI Health, Inc.

Center for Training and Professional Development
617-988-2605 www.jri.org/ctpd

Training on a range of HIV/AIDS, service delivery, and management topics; organizational development and management assistance consultation services

STD/HIV Prevention Training Center of New England

617-983-6945 www.mass.gov/dph/cdc/std

Training for clinical health providers on STDs, hepatitis, and HIV clinical management and prevention education

Community Health Education Center (CHEC)

Boston: 617-534-5181 Lowell: 978-452-0003
www.chwinitiative.org www.lch.org/chec.shtml

Training for community health workers

New England AIDS Education & Training Center (NEAETC)

617-262-5657 www.neaetc.org

Conferences and trainings for clinicians and other health care professionals on a range of HIV/AIDS topics

Service Coordination Collaboratives (SCCs)

Service Coordination Collaboratives (SCCs) are groups of consumers along with health and support service providers that are responsible for coordination and integration of HIV/AIDS health and support services within a designated area of the state in order to improve overall service delivery. There are eleven SCCs, coordinated by the agencies listed below.

Berkshire County SCC

Berkshire AHEC
Pittsfield: 413-447-2417

Cape & Islands SCC

AIDS Support Group of Cape Cod (ASGCC)
Provincetown: 508-487-9445

Central/South Worcester SCC

AIDS Project Worcester (APW)
Worcester: 508-755-3773

Greater Boston & Metrowest SCC

Justice Resource Institute (JRI Health)
Boston: 617-988-2605

Hampden County SCC

Tapestry Health Systems
Springfield: 413-747-5144

Hampshire/Franklin/North Quabbin SCC

Tapestry Health Systems
Springfield: 413-747-5144

Northeast SCC

Greater Lawrence Family Health Center
Lawrence: 978-685-7663

North Shore SCC

Strongest Link
Danvers: 978-777-5885

North Worcester SCC

Montachusett Opportunity Council (MOC)
Fitchburg: 978-345-4366

South Coast SCC

Healthcare of Southeastern Massachusetts
Brockton: 508-583-2250

South Shore SCC

Healthcare of Southeastern Massachusetts
Brockton: 508-583-2250

Statewide Consumer Advisory Board (SWCAB)

The MDPH Statewide Consumer Advisory Board (SWCAB) is a group of 30 people living with HIV/AIDS who meet monthly to advise the staff and senior management of the Office of HIV/AIDS (OHA) on policies and programmatic issues affecting the lives of consumers and individuals at risk. The SWCAB was established by the OHA in 1991 in the belief that the experience and expertise of individuals directly affected by HIV are essential for developing effective strategies to address issues raised by the epidemic. The SWCAB is coordinated by the staff of the Consumer Office of the MDPH OHA. In addition to coordinating the SWCAB, the Consumer Office is the liaison between the OHA and the Consumer Community, and is available to assist consumers on a broad range of issues. For additional information please contact the Consumer Office Director at Sophie.Lewis@state.ma.us

Massachusetts HIV Prevention Planning Group (MPPG)

The Massachusetts HIV Prevention Planning Group (MPPG) is a statewide community planning group for the Commonwealth of Massachusetts. The MPPG is a membership body with representatives from impacted populations, consumers, and content experts in the areas of communicable disease, prevention, care and treatment. The MPPG advises the Office of HIV/AIDS on populations, prevention services, and policies that impact the reach and delivery of these services. For more information about the MPPG, please contact Patricia Dance at 781-308-7962 or pdance@aol.com.

Needle Exchange, Syringe Disposal, and Overdose Prevention Services

Needle Exchange Programs

In addition to the exchange of new syringes for used ones, needle exchange programs offer bleach kits, HIV counseling and testing, hepatitis C education, harm reduction strategies, and referrals to substance use treatment.

AIDS Support Group of Cape Cod (ASGCC)

Provincetown: 508-487-8311 or 866-668-6448
Mid and Upper Cape: 508-274-5428 (IDU Registration only)

Cambridge Cares About AIDS

Cambridge: 617-599-0246

Boston Public Health Commission (BPHC)

Boston: 800-383-2437

Tapestry Health Systems

Northampton: 413-586-0310

Proper Disposal of Sharps and Syringes

The passage of M.G.L. Chapter 111, Section 127A allows for the purchase and possession of syringes and needles from a pharmacy without a prescription. It also calls for the safe and responsible disposal of sharps and syringes.

There are several disposal sites across the Commonwealth. For information on safe disposal and location of disposal sites please visit www.mass.gov/Eeohhs2/docs/dph/environmental/sanitation/waste_infectious_disposal_sites.pdf

Opioid Overdose Prevention and Reversal Project

Programs participating in this pilot project offer counseling and referrals to substance abuse treatment for all participants who are misusing opioids. These programs train opioid users, their families, and their friends on how to prevent and recognize an overdose and what to do if one occurs. For more information, visit www.mass.gov/dph/bsas.

AIDS Support Group of Cape Cod (ASGCC)

Provincetown: 866-668-6448

Boston Public Health Commission (BPHC)

Boston: 800-383-2437

Brockton Area Multi-Services, Inc. (BAMSI)

Brockton: 508-583-3405

CAB Health and Recovery

Lynn: 781-592-0243

Gloucester: 978-283-4363

Cambridge Cares About AIDS

Cambridge: 617-599-0246

Seven Hills Behavioral Health

New Bedford: 508-996-0546

Fall River: 508-235-1012

Tapestry Health Systems

Northampton: 413-586-0310

Springfield: 413-734-8766

Non-Occupational Post Exposure Prophylaxis (nPEP)

Non-occupational post-exposure prophylaxis (nPEP) for HIV is the use of antiretroviral drugs, as soon as possible after a high-risk exposure to HIV, to **reduce (but not eliminate) the possibility of HIV infection**.

Treatment should be started promptly, preferably within the first several hours after an exposure. **It should be administered within 48 hours of a high-risk exposure (not to exceed 72 hours)**. After 72 hours nPEP is considerably less effective in preventing HIV infection. The sooner nPEP is administered, the more effective it is.

nPEP is only recommended for high risk exposures such as:

- Unprotected vaginal or anal sex with known (or likely) HIV positive partner
- Injection drug use needle exposure
- After a sexual assault
- Non-intact skin (open cut or wound) or mucus membrane (eyes, nose, mouth, etc) contact with blood

For clinical consultation on administering nPEP, clinicians may call: **National Clinician's PEpline at 888-448-4911**.

The sites listed below can provide non-occupational post-exposure prophylaxis to help prevent HIV to individuals who are uninsured or underinsured. People with adequate insurance can access nPEP through their health care providers.

Greater Boston nPEP Programs

Beth Israel Deaconess Medical Center

Lisa Berkowitz

Boston: 617-667-1040

Boston Medical Center (BMC)

Salha Abdal-Khabir

Boston: 617-414-3611

Brigham and Women’s Hospital
Susan Larrabee
 Boston: 617-732-7637

Cambridge Hospital - Zinberg Clinic
Margaret Lynch, NP
 Cambridge: 617-617-665-1606

Children’s Hospital
Susan Fitzgerald, NP
 Boston: 617-355-8934
 For follow-up: 617-355-2735
 Will treat children and young adults up to age 24

Codman Square Health Center
Carole Brignol
 Dorchester: 617-825-9660

East Boston Neighborhood Health Center
Elisa Sosa
 East Boston: 617-568-4663

Fenway Health
Alex Gonzalez, M.D
 Boston: 617-927-6131

Harvard Vanguard Medical Associates
Henry Weinberger, NP
 617-421-1333

Justice Resource Institute - Sidney Borum Clinic
Greg Fenton
 Boston: 617-457-8140

Massachusetts General Hospital
Sandy McLaughlin
 Boston: 617-724-0050

Metrowest Medical Center
Susan Mahoney, RN
 Framingham: 508-383-1146

Neponset Health Center/Harbor Health Services, Inc.
Yukelkys Perez
 Dorchester: 617-282-3200 x119

Somerville Primary Care
Deidre Alessio
 Somerville: 617-591-6300

Tufts New England Medical Center - Emergency Room
Laura Kogelman, MD
 Boston: 617-636-5566 or 617-636-7010

Upham’s Corner Health Center
Ruby Cox, RN
 Dorchester: 617-287-0684 x19

Whittier Street Health Center
Sarah Reinstein
 Boston: 617-989-3011

Central Region nPEP Programs

UMass Memorial Health Care
Mary Linda O’Reilly, NP
 Worcester: 508-856-6027

Northeast Region nPEP Programs

Greater Lawrence Family Health Center
Aimee Selenius, RN
 Lawrence: 978-689-6470

Lynn Community Health Center
Verny Samayoa
 Lynn: 781-596-2502 x763

Lowell Community Health Center
Barbara Uhrie
 Lowell: 978-322-8667

Southeast Region nPEP Programs

Brockton Neighborhood Health Center
Marie Louise Jeantine or Tim Comeaux
 Brockton: 508-894-3313 or 508-894-3507

Greater New Bedford Community Health Center
Paul Cassidy
 New Bedford: 508-992-6553

Cape Cod Hospital - IDCS
Judy Berube
 Hyannis: 508-862-7477

Jordan Hospital - Access Program
Ruth Cooper
 Plymouth: 508-830-4000

Outer Cape Health Services
Amy Wolf
 Provincetown: 508-487-9395 x2012

Stanley Street Treatment and Resources (SSTAR)
Jackie Roy-Elliott
 Fall River: 508-324-3527

South Shore Hospital
Gina Bencivenga
 781-340-8000 x3717

Western Region nPEP Programs

**Baystate Health – Brightwood, High Street, and
 Mason Square Health Centers**
Lisa Clinton
 Springfield: 413-794-8725

Community Health Center of Franklin County
Mary Jo Korfhage-Poret
 Turner Falls: 413-772-3748 x127

Berkshire Medical Center - State Clinics
Jackie Roy-Elliott
 Pittsfield: 413-447-2654

Holyoke Health Center
Norman Deschaine, RN
 Holyoke: 413-420-2154 or 2200

Sexual Assault Nurse Examiners (SANE)

In addition to offering an immediate referral for HIV post-exposure prophylaxis (nPEP) to sexual assault victims, Sexual Assault Nurse Examiners (SANEs) should be referred to whenever possible. SANEs are specially trained and certified professionals skilled in performing quality forensic medical-legal exams. The SANEs are available by beeper and respond immediately to the designated SANE hospital ready to care for the victim of a sexual assault age 12 and over. Pediatric SANE services are also available.

Rape Crisis Centers, located across the state, provide free, confidential services including: 24/7 hotlines, individual counseling, accompaniment to the hospital, and support groups. There are also other Sexual Assault and Domestic Violence programs that offer a variety of services.

SANE Program Coordinators & Protocols
 617-624-5432 www.mass.gov/dph/fch/sane

**The Network for Battered Lesbians/
 La Red Crisis Line/Linea de crisis**
 617-423-7233 or 617-742-4911
www.thenetworklared.org

Rape Crisis Centers
 617-624-5457 www.mass.gov/dph/violence

**Gay Men's Domestic Violence Project Crisis Line/
 Linea de crisis**
 800-832-1901 www.gmdvp.org

Sexual Assault & Domestic Violence Programs
 617-248-0922 TTY: 617-263-2200
www.JaneDoe.org

SafeLink
 (Statewide Domestic Violence Hotline)
 877-785-2020 TTY: 877-521-2601
<http://www.casamyrna.org/safelink.html>

Targeted HIV/AIDS Prevention and Education Programs

HIV/AIDS prevention and education programs throughout the state deliver a variety of targeted, effective, sustained, theory-based HIV/AIDS prevention interventions to individuals and communities at high risk of HIV infection. The overall goal is to reduce the levels of HIV risk behavior among these individuals, to reduce the incidence of new HIV infections, and to address the complex factors that contribute to risk in communities. Please contact the agencies below for more information about services offered.

Greater Boston Prevention Programs

Action for Boston Community Development, Inc. (ABCD)

Boston: 617-357-6000
Incarcerated/Recently Released Women

AIDS Action Committee (AAC)

Peer Action
Boston: 617-437-6200
MSM, Women at Risk

Boston Living Center (BLC)

Boston: 617-236-1012
HIV+ MSM, HIV+ African-American and Latina Women

Boston Public Health Commission (BPHC)

Mom's Project
Boston: 617-534-7412
Women of color, Women at Risk

Cambridge Cares About AIDS

Youth on Fire Program
Cambridge: 617-661-2805
Young IDU, Homeless or Street-Involved Youth

Cambridge Cares About AIDS

PUMP Program
Cambridge: 617-599-0231
MSM, MSM of Color, MSM/IDU, Young MSM, Male Sex Workers

Cambridge Cares About AIDS

TransCEND Program
Cambridge: 617-599-0247
Transgender Women

Ethiopian Mutual Assistance

Cambridge: 617-492-4232
Ethiopian Refugees and Immigrants

Fenway Health

Safer Sex Educator Team and Bi-Health Program
Boston: 617-927-6042, 617-927-6032, or 617-927-6454
Gay/Bi Men, MSM

JRI Health, Inc.

BAGLY
Boston: 617-457-8150
Young MSM, Transgender Youth

JRI Health, Inc.

Boston GLASS
Boston: 617-266-3349
Young MSM

Latin American Health Institute (LHI)

Boston: 617-350-6900
Latino MSM, Latino IDU, Latino HIV+ Persons

MAP for Health

Boston: 617-426-6755
Young API MSM, API at Risk

Massachusetts Alliance of Portuguese Speakers (MAPS)

Boston Area Offices: 617-787-0557
Portuguese Speaking MSM, Portuguese Speaking Women at Risk

Massachusetts Alliance of Portuguese Speakers (MAPS)

Dorchester: 617-825-5897
Portuguese Speaking Youth, Cape Verdean Women

Massachusetts Alliance of Portuguese Speakers (MAPS)

Framingham: 508-872-2652
Portuguese Speaking MSM, Latino MSM

Multicultural AIDS Coalition (MAC)

Jamaica Plain: 617-238-2400
Roxbury: 617-238-2400
Black MSM, Female Partners of MSM, Sub-Saharan Immigrants & Refugees

Refugee and Immigrant Assistance Center

Jamaica Plain: 617-238-2434
Refugee and Immigrants

Roxbury Comprehensive Community Health Center

Roxbury: 617-442-7400
IDU, Substance Users

Women of Color AIDS Council, Inc.

Dorchester: 617-541-1050 (English, Spanish)
Women at Risk through Substance Abuse, Sex Workers, Partners of IDU

Central Region Prevention Programs

AIDS Project Worcester (APW)

Worcester: 508-755-3773
MSM

Gardner Visiting Nursing Association, Inc.

Fitchburg: 978-665-9078
IDU, Sex Partners of IDU, Substance Users, HIV+ Persons

Great Book Valley Community Health Center

Worcester: 508-854-3260
Latino IDU, Sex partners of IDU, Substance Users

Health Awareness Services of Central Massachusetts

Worcester: 508-552-0022
Latino MSM, Female IDU, Sex Partners of IDU, Women

Northeast Region Prevention Programs

CAB Health and Recovery Services

Lynn: 781-592-0243
 Gloucester: 978-283-4363
IDU, Substance Users, Sex Workers

Greater Lawrence Family Health Center

Lawrence: 978-685-7663
Latino IDU, Sex Partners of IDU, Substance Users, Latino Immigrants and Refugees

Latin American Health Institute (LHI)

Lowell: 978-459-3366
Latino MSM, HIV+, IDU

Lowell Community Health Center

Lowell: 978-746-7802
Cambodian Immigrants and Refugees

Health and Education Services (HES)

Beverly: 978-927-4506 x219, x222, x226
MSM

Massachusetts Alliance of Portuguese Speakers (MAPS)

Lowell: 978-970-1250
Portuguese Speaking Women at Risk

Project COPE

Lynn: 781-581-9270 x316
Latino MSM, MSM/IDU

Team Coordinating Agency

Haverhill: 978-372-6215
IDU, Substance Users, Partners of IDU

Southeast Region Prevention Programs

AIDS Support Group of Cape Cod (ASGCC)

Provincetown: 508-487-8311 or 866-668-6448
 Mid and Upper Cape: 508-274-5428
MSM/IDU, HIV+ MSM

Brockton Area Multi-Services, Inc. (BAMSI)

Cope Center
 Brockton: 508-583-3405
IDU, Substance Users, Sex Workers

Health Care of Southeastern Massachusetts

Attleboro: 508-226-1586 Brockton: 508-586-3800
 Hyannis: 508-778010 New Bedford: 508-984-5333
 Plymouth: 508-746-8353 Wareham: 508-295-0383
Immigrants and Refugees, Portuguese/Spanish Speaking Women and Youth

Latin American Health Institute (LHI)

Brockton: 978-459-3366
Latino IDU

People Acting in Community Endeavors (PACE)

Street Outreach Services
 New Bedford: 508-984-0025
HIV+ IDU, Latino Community, Portuguese/Spanish Speaking

Seven Hills Behavioral Health

HOME of HOPE
 New Bedford: 508-996-0546
IDU, Substance Users, Portuguese & Spanish Speaking Women

Seven Hills Behavioral Health

STEP Outreach Center
 Fall River: 508-235-1012
Portuguese Speaking Women, Women IDU, Substance Users

Seven Hills Behavioral Health

TWIST Drop In Center
 Fall River: 508-672-0378
 New Bedford: 508-999-4159
Portuguese Speaking MSM, MSM

Western Region Prevention Programs

Caring Health Center

Springfield: 413-737-4213
Latinas at Risk, Women at Risk

Community Action!

Women in Action
 Greenfield: 413-774-7034
Women at Risk

Centro de Educación y Prevención (CEPA)

Holyoke: 413-536-8721
Latino IDU

New North Citizens Council

Springfield: 413-747-0085 or 413-746-4885
Latino IDU

Northern Educational Services

Community H.U.T.
 Springfield: 413-731-0651 or 413-773-2238
African American IDU

Tapestry Health Systems

La Voz
 Holyoke/ Springfield: 413-734-8766
IDU, Partners of IDU, Women in High Incidence Areas

Tapestry Health Systems

Western MA Men's Health Project
 Springfield: 413-747-5144
MSM, Young MSM

HIV Counseling, Testing, and Referral (CTR) Programs

The HIV Counseling, Testing, and Referral (CTR) sites listed below are funded through the MDPH Office of HIV/AIDS for at-risk individuals. Testing is also provided at private physician's offices, community health centers, family planning agencies, and hospitals. For more information or to determine which site might be best for you or a client, call the AIDS Action Hotline at 800-235-2331 or call the sites below.

* Integrated sites provide HIV counseling & testing, viral hepatitis vaccination & screening, and STD screening.

** Prevention and Education sites provide testing on a limited basis and may restrict testing to people who meet certain eligibility requirements or who participate in their prevention programs.

Greater Boston CTR Programs

**** AIDS Action Committee (AAC)**

Boston: 617-437-6200
English

*** Boston Medical Center (BMC) – Project Trust**

Boston: 617-414-4495
English, Spanish, Haitian Creole

Boston Health Care for the Homeless

Boston: 857-654-1000
English, Cape Verdean Creole, French, Portuguese, Spanish

**** Cambridge Cares About AIDS**

Cambridge: 617-661-3040
English, Spanish, other languages may be available

*** Cambridge Health Alliance**

Somerville: 617-591-6767
English, Spanish, Haitian Creole, Portuguese, French, other interpreters available

Centro Latino de Chelsea

Chelsea: 617-884-3238
Spanish

Children's Hospital Boston – Boston HAPPENS

Boston: 617-355-2735
English, Spanish

Codman Square Community Health Center

Boston: 617-822-8111
English, French, French Creole, Spanish

East Boston Neighborhood Health Center – Project SHINE

East Boston: 617-568-4622 or 617-568-4663
English, Spanish, Portuguese, other interpreters available

*** Fenway Health**

Boston: 617-267-0159
English, Spanish, French

**** JRI Health – BAGLY and Boston GLASS**

BAGLY - Boston: 617-266-4313
Boston GLASS – Boston: 617-266-3349
English

Latin American Health Institute (LHI) – Informate

Boston: 617-350-6900 x144
Spanish

**** MAP for Health**

Boston: 617-426-6755
English

*** Martha Eliot Community Health Center**

Jamaica Plain: 617-971-2329 or 617-971-2342
English, Spanish, Haitian-Creole

Massachusetts Alliance of Portuguese Speakers (MAPS)

Allston: 617-820-7207 or 617-820-7209
Portuguese

Mattapan Community Health Center

Mattapan: 617-296-0061
English, Haitian Creole, Spanish, French

Dimock Detox - Project Umbrella

Roxbury: 617-442-8800 x1399
English, Spanish

Quincy Medical Center

Quincy: 617-376-5432
English

**** Roxbury Comprehensive Health Center**

Boston: 617-442-7400
English

Victory Programs

Boston: 617-357-8182 x15
English

Central Region CTR Programs

Family Health Center of Worcester

Worcester: 508-860-7930
English, Spanish, Vietnamese

Gardner Visiting Nursing Association, Inc.

Gardner, Fitchburg, Leominster: 800-382-7305
English, Spanish, French

*Great Brook Valley Health Center

Worcester: 508-852-1805
English, Spanish, Portuguese, Albanian

Health Awareness Services of Central Massachusetts

Worcester: 508-753-0800 or 800-637-5466
Southbridge: 508-765-5929 or 800-637-5466
Milford: 508-478-4982 or 800-637-5466
Framingham: 508-935-2960 or 888-442-7448
English, Spanish, Portuguese

Northeast Region CTR Programs

**CAB Health and Recovery

Lynn: 781-592-0243
English

*Greater Lawrence Family Health Center

Lawrence: 978-685-7663
English, Spanish, Portuguese

Health and Educational Services (HES)

Beverly/Gloucester: 978-927-4506 x222
Pager: 508-727-8937
English, Spanish

Lowell Community Health Center – CARINO Dept.

Lowell: 978-322-8601 or 978-322-8657
English, Spanish, Portuguese, Khmer, Luganda, interpreters available for other languages

*Lynn Community Health Center

Lynn: 781-581-3900

** TEAM Coordinating Agency

Haverhill: 978-373-1181
English

Southeast Region CTR Programs

AIDS Support Group of Cape Cod (ASGCC)

Provincetown: 508-487-8311 or 866-668-6448
Mid and Upper Cape: 508-274-5428
English

Brockton Area Multi-Services (BAMSI)

Brockton: 508-583-3405, 508-583-3027, or 508-580-0219
English

Brockton Neighborhood Health Center

Brockton: 508-559-6699
English, Portuguese

*Cape Cod Hospital - IDCS

Hyannis: 508-862-5650 or 888-711-0117
English

Community Counseling of Bristol County

Taunton: 508-977-1311 or 508-977-8142
English, Portuguese, Spanish

Falmouth Family Planning

Falmouth: 508-540-2949
English

Falmouth Human Services

Falmouth: 508-274-5428
English

Family Planning of Martha's Vineyard

Vineyard Haven: 508-693-1208
English

Greater New Bedford Community Health Center

New Bedford: 508-992-6553
English, Spanish, Portuguese

Health Care of Southeastern Massachusetts

Attleboro: 508-226-1586 Brockton: 508-586-3800
Hyannis: 508-778010 New Bedford: 508-984-5333
Plymouth: 508-746-8353 Wareham: 508-295-0383
English

Nantucket AIDS Network (NAN)

Nantucket: 508-228-3955
English

*Outer Cape Health Services

Provincetown: 508-487-9395
English

Seven Hills Behavioral Health

New Bedford: 508-992-0457
English, Portuguese, Spanish

*Stanley Street Treatment & Resources (SSTAR)

Fall River: 508-324-3561
English, Spanish, Portuguese

Western Region CTR Programs

***Baystate Health – Brightwood Health Center**
Brightwood Health Center - Springfield: 413-794-8725
Mason Square Health Center – Springfield: 413-794-8723
English, Spanish

Berkshire Medical Center
Pittsfield: 413-447-2654
English, Spanish, other interpreters available

***Caring Health Center**
Springfield: 413-739-1100
English, Spanish

Centro de Educación y Prevención (CEPA)
Holyoke: 413-536-8721
English, Spanish, Italian

***Holyoke Community Health Center**
Holyoke: 413-420-2141 x2141
English, Spanish

New North Citizens Council
Springfield: 413-733-4053
English, Spanish

Northern Educational Services
Springfield: 413-731-0651
English

***Tapestry Health Systems**
Northampton & Springfield: 800-696-7752 or 413-747-5144
English, Spanish

HIV and STD Partner Services (PS)

Partner Services for HIV and STDs: Partner Services programs for HIV and Sexually Transmitted Diseases (STDs) offer a range of options to assist individuals who have been diagnosed with HIV or STDs to identify and inform their sex and/or drug using partners about possible exposures to STDs or HIV. These services are offered to help partners learn about their risks and facilitate linkages to testing and care. These services are completely voluntary and confidential.

HIV Partner Services: Individuals testing positive for HIV may choose to notify partners themselves, with or without assistance, or may choose to have specially trained community-based Partner Services (PS) staff or Disease Intervention Specialists (DIS) notify partners. If PS or DIS staff are involved in notification, no identifying information about the original client will ever be disclosed. All HIV PS providers are specially trained to identify and notify past and current partners and to maintain clients' confidentiality.

AIDS Support Group of Cape Cod (ASGCC)
Provincetown: 508-487-8311

Baystate Medical Center
Springfield: 413-794-8725

Boston Medical Center (BMC)
Boston: 617-414-5432

Centro de Educación y Prevención (CEPA)
Holyoke: 413-536-3883

East Boston Neighborhood Health Center
East Boston: 617-568-4622

Family Health Center of Worcester
Worcester: 508-860-7935

Fenway Health
Boston: 617-927-6231

Greater New Bedford Community Health Center
New Bedford: 508-992-6553 x199

Health Awareness Services
Framingham: 888-442-7448 Worcester: 800-637-5466

Cape Cod Hospital - IDCS
Hyannis: 508-862-5639

Lowell Community Health Center
Lowell: 978-322-8675

Northern Educational Services
Springfield: 413-731-0651

Seven Hills Behavioral Health
New Bedford: 508-999-3127 x131

Tapestry Health Systems
Springfield: 413-747-5144 x116

STD Partner Services: Individuals who have been diagnosed with an STD may elect to speak with a health educator at the Health Department, called a Disease Intervention Specialist (DIS), to discuss options for notifying exposed partners. At no time will any identifying information about the original client ever be disclosed. DIS are specially trained to interview, counsel, and locate partners while protecting all information. DIS ensure partners receive the correct tests and treatment.

Statewide STD Partner Services Information Line
617-983-6999

Southeast STD Partner Notification Services
508-984-0643

Greater Boston STD Partner Notification Services
617-983-6940

Western STD Partner Notification Services
413-586-7525 x1122

Northeast STD Partner Notification Services
978-851-7321 x4036

HIV/AIDS Primary Care: Enhanced Medical Management Services (EMMS)

Enhanced Medical Management Services (EMMS) provide primary care, medical management, support for adherence to medications, partner services, positive prevention, harm reduction, health education (including STDs and hepatitis) and support for HIV+ individuals.

Greater Boston EMMS Programs

Boston Medical Center (BMC)

Boston: 617-414-7834
English, Spanish, Portuguese, French, German, Haitian Creole

Justice Resource Institute (JRI)

Sidney Borum Health Center
Boston: 617-450-8140
English, Spanish

Cambridge Health Alliance

Cambridge (Zinberg Clinic): 617-665-1606
Somerville: 617-591-6300
English, Spanish, French, Haitian Creole, Portuguese

Metrowest Medical Center

Framingham: 508-383-1145
English, Spanish

Dimock Community Health Center

Roxbury: 617-442-8800 x1108
English, Spanish, Portuguese, French, Haitian Creole, Cape Verdean Creole

MGH-Chelsea Health Center

Chelsea: 617-889--8580
English, Spanish, interpreters available for other languages

Fenway Health

Boston: 617-927-6110
English, Spanish

Central Region EMMS Programs

Great Brook Valley Health Center

Worcester: 508-852-1805
English, Spanish, Portuguese, French, Albanian, Greek, African Dialects

UMass Memorial Health Care

Memorial Campus
Worcester: 508-334-6261
English, Spanish

UMass Memorial Health Care

Fitchburg Clinic
Fitchburg: 978-665-5957
English, Spanish, French

UMass Memorial Health Care

UMass Campus
Worcester: 508-334-1000
English, Spanish, Portuguese, French

Northeast Region EMMS Programs

Greater Lawrence Family Health Center

Lawrence: 978-686-0090
English, Spanish, other languages may be available

Lynn Community Health Center

Lynn: 781-586-6518
English, Spanish, Russian, Khmer

Lowell Community Health Center

Lowell: 978-322-8655
English, Spanish, Luganda, Danish, interpreters available for other languages

Southeast Region EMMS Programs

Cape Cod Hospital - IDCS

Hyannis: 508-862-5650 or 888-711-0117
English, Spanish, Portuguese, French

Outer Cape Health Services

Provincetown: 508-487-9395
English, Spanish, French

Greater New Bedford Community Health Center

New Bedford: 508-992-6553 x133
English, Spanish, Portuguese

Stanley Street Treatment and Resources (SSTAR)

Fall River: 508-324-3568
English, Spanish, Portuguese

Morton Hospital

Taunton: 508-828-7000
English, Spanish, Portuguese, Cape Verdean Creole

Western Region EMMS Programs

Baystate Medical Center

Springfield: 413-794-5531
English, Spanish

Holyoke Health Center

Holyoke: 413-420-2154
English, Spanish, Portuguese

Comprehensive Home-Based Medical Care for People Living with HIV/AIDS

The Comprehensive Home Based Medical Care Program provides home-based medical, supportive and preventive care to HIV+ individuals with a primary focus on nursing care. Non-nursing services may include Life Skills Advocacy services, home-based mental health care, and homemaker services coordinated with skilled nursing and clinical assessment.

American Red Cross of Berkshire County

Pittsfield: 413-442-1506 or 800-332-2030
English

Home Health VNA

Lawrence: 978-552-4110
English, Spanish

Boston Medical Center (BMC)

Boston: 617-414-8377
English, interpreters available for other languages

Morton Hospital

Taunton: 508-828-7800
English, Spanish, Portuguese, Cape Verdean Creole

Brockton Area Multi-Services, Inc. (BAMSI)

Brockton: 508-580-0219
English, Spanish, Portuguese

Upham's Corner Health Center

Dorchester: 617-825-9206
Spanish, Creole, French, Vietnamese

Cooley Dickinson Hospital

AIDS CARE/Hampshire County
Northampton: 413-586-8288
English, Spanish

Massachusetts Community AIDS Resource Enhancement Program (MassCARE)

MassCARE provides coordinated, comprehensive family-centered care for individuals living with HIV. Services are prioritized for children, adolescents, women, and family members living with HIV/AIDS. Services include HIV counseling and testing, medical and case management, family support initiatives and a family advisory network of activities. The sites below provide access to pediatric HIV specialty care and services for families.

Baystate Medical Center
Springfield: 413-794-5054

Baystate Pediatric Associates
Springfield: 413-794-5014

Brigham and Women's Hospital
Boston: 617-732-5111

Brockton Area Multi-Services, Inc. (BAMSI)
Brockton: 508-580-0219

Greater Lawrence Family Health Center
Lawrence: 978-689-6470

Greater New Bedford Community Health Center
New Bedford: 508-992-6553

Holyoke Pediatric Associates
Holyoke: 413-794-5014

Lowell Community Health Center
Lowell: 978-937-9700

MGH Chelsea Health Center
Chelsea and Revere: 617-887-4330

UMass Memorial Medical Center
Worcester: 508-334-6164

Other Health Resources for People Living with HIV/AIDS

HIV Drug Assistance

Massachusetts HIV Drug Assistance Program (HDAP)
800-228-2714 TTY: 617-778-5460
www.crine.org

Health Insurance Assistance

Comprehensive Health Insurance Initiative (CHII)
800-228-2714 TTY: 617-778-5460
www.crine.org

Health Connector
877-623-6765 www.mahealthconnector.org

MassHealth
800-841-2900 TTY: 617-778-5460
www.mass.gov/masshealth

Dental Assistance

HIV Dental Ombudsperson Program
617-534-4717 www.bphc.org/aids

Clinical Trials

AIDS Clinical Trial Information Service
800-874-2572 TDD: 800-243-7012
www.aidsinfo.nih.gov

Community Research Initiative of New England (CRI)
888-469-6577 TTY: 617-778-5460
www.crine.org

Perinatal HIV Provider Information Line

Brigham and Women's Hospital
800-742-2211

Non-Medical Support Services for People Living with HIV/AIDS

There are a variety of non-medical support services available to people living with HIV or AIDS. Services may include: case management, client advocacy, mental health counseling, support groups, peer support, legal assistance, nutrition/food assistance, housing assistance, utilities assistance, or transportation assistance. See the agency listings below for details about the services offered in your area.

Statewide Non-Medical Support Services

AIDS Housing Corporation

617-927-0088 www.ahc.org
Publishes Directory of HIV/AIDS Supported Housing Programs in Massachusetts. Website includes comprehensive list of

HIV/AIDS housing programs in MA and other housing resources. Please note: AHC does not provide housing advocacy or housing search services.

Greater Boston Non-Medical Support Services

AIDS Action Committee (AAC)

Case Management, Peer Support, Client and Housing Advocacy, Mental Health, Transportation
 Boston: 617-437-6200
 English, Haitian Creole, Portuguese, Spanish

Center for Community Health, Education, & Research, Inc. (CCHER)

Case Management, Peer Support, Nutrition Services, Housing, Mental Health, Minority AIDS Initiative
 Dorchester: 617-265-0628
 English, Haitian Creole, French, Spanish

American Red Cross of Massachusetts Bay

Food Services
 Cambridge: 617-236-2043

Centro Latino De Chelsea

Minority AIDS Initiative, Case Management
 Chelsea: 617-884-3238

Bay Cove Human Services

Substance Abuse
 Boston: 617-371-3000

Community Research Initiative of New England

Drug Reimbursement
 Boston: 617-502-1700

Boston Health Care for the Homeless

Client Advocacy
 Boston: 857-654-1000

Community Servings, Inc.

Nutrition and Food Services
 Jamaica Plain: 617-522-7777
 English, Spanish

Boston Living Center (BLC)

Nutrition Services, Peer Support, Mental Health
 Boston: 617-236-1012
 English, Spanish

Dimock Community Health Center

Minority AIDS Initiative
 Roxbury: 617-442-6758

Boston Medical Center (BMC)

Boston Public Health Commission (BPHC)
Homeless Services Safe Harbor Program
Case Management, Housing
 Boston: 617-534-2526

Dorchester House Community Health Center

Case Management
 Dorchester: 617-740-2239
 English, Spanish, Portuguese, Vietnamese

Boston Medical Center (BMC) - Pediatric AIDS Program

Client Advocacy, Mental Health
 Boston: 617-414-7408

East Boston Neighborhood Health Center

Case Management
 Boston: 617-569-5800
 English, Spanish, Portuguese

Boston Medical Center (BMC) – The Spark Center

Support programs for children and teens with HIV
 Mattapan: 617-534-2050
 English, Haitian Creole, French, Spanish

Father Bill's and Mainspring

Housing
 Quincy: 617-376-2255

Cambridge Cares About AIDS

Case Management, Peer Support, Food Services
 Cambridge: 617-661-3040 (General)
 617-661-2508 (Youth on Fire)
 English, Spanish, other languages may be available

Fenway Health

Mental Health
 Boston: 617-267-0900

Casa Esperanza

Minority AIDS Initiative, Substance Abuse
 Roxbury: 617-445-7411

Harbor Health Services

Case Management
 Boston: 617-282-3200
 English, Spanish, Portuguese, Vietnamese

Catholic Charitable Bureau of the Archdiocese of Boston

Housing, Food Services
 Boston: 617-482-5440

Health Awareness Services of Central Massachusetts

Case Management
 Framingham: 888-442-7448 or 508-756-7123
 English, Spanish, Portuguese

Hispanic Office of Planning and Evaluation, Inc. (HOPE)

Peer Support
 Jamaica Plain: 617-524-8888
 English, Spanish

Justice Resource Institute (JRI)

Mental Health, Legal Services, Peer Support, Housing, Substance Abuse
 Boston: 617-457-8140, x501 (Sidney Borum Health Center)
 617-988-8700, x208 (JRI Health Law Institute)
 English, Spanish (both locations)

Latin American Health Institute (LHI)

Client Advocacy, Housing, Minority AIDS Initiative
 Boston: 617-350-6900
 English, Spanish

Martha Eliot Health Center

Case Management
 Jamaica Plain: 617-971-2100
 English, Spanish

Massachusetts Alliance of Portuguese Speakers (MAPS)

Case Management
 Cambridge: 617-628-6065
 English, Portuguese

Multicultural AIDS Coalition (MAC)

Peer Support
 Jamaica Plain: 617-442-1622

Pathways to Wellness

Acupuncture
 Boston: 617-859-3036, x32
 English, Spanish, Mandarin

Span, Inc.

Case Management, Housing, Substance Abuse, Nutrition Services, Peer Support
 Boston: 617-423-0750
 English, Spanish

Victory Programs

Case Management, Housing, Substance Abuse
 Boston: 617-541-0222
 English, Spanish

Upham's Corner Health Center

Minority AIDS Initiative
 Dorchester: 617-287-8000
 English, Spanish

Central Region Non-Medical Support Services

AIDS Project Worcester (APW)

Case Management, Food and Nutrition Services, Mental Health, Peer Support, Transportation
 Worcester: 508-755-3773 or 800-756-4148
 English, Spanish

Montachusett Opportunity Council, Inc. (MOC)

CARE AIDS Services
Case Management, Nutrition Services, Peer Support, Transportation
 Fitchburg: 978-345-4366 or 800-273-3776
 English, Spanish

GAAMHA, Inc.

Substance Abuse
 Gardner: 978-632-0934
 English

Great Brook Valley Health Center

Minority AIDS Initiative, Transportation
 Lawrence: 978-725-7400
 English

Northeast Region Non-Medical Support Services

Greater Lawrence Family Health Center

Case Management, Peer Support, Nutrition Services
 Lawrence: 978-685-7663
 English, Spanish, Portuguese

North Shore Health Project

Case Management, Nutrition Services, Peer Support
 Gloucester: 978-283-0101
 English

Lowell Community Health Center

Case Management, Acupuncture, Peer Support, Nutrition Services
 Lowell: 978-322-8669
 English, Spanish, Portuguese, French, Khmer, interpreters available for other languages

Strongest Link AIDS Services, Inc.

Case Management, Nutrition Services, Peer Support
 Danvers: 978-777-5885 (Case Management)
 781-581-2393 (Cornerstone Wellness Center for Peer Support, Nutrition Services, & Holistic Services)
 English, Spanish

Lynn Community Health Center

Case Management
 Lynn: 781-581-3900
 English, Spanish, Khmer

Southeast Region Non-Medical Support Services

AIDS Support Group of Cape Cod (ASGCC)

Case Management, Acupuncture, Peer Support, Nutrition Services, Mental Health
 Hyannis: 508-778-1954 Provincetown: 508-487-9445
 English, Portuguese (Hyannis location only)

Brockton Area Multi-Services, Inc. (BAMSI)

Case Management, Nutrition Services
 Brockton: 508-580-0219
 English, Spanish, Portuguese

Coastline Elderly Services

Nutrition Services
 New Bedford: 508-999-6400
 English, Spanish, Portuguese, Cape Verdean Creole

Community Counseling of Bristol County

Case Management
 Taunton: 508-884-8264
 English, Portuguese

Health Care of Southeastern Massachusetts

Case Management, Food Services, Transportation
 Brockton: 508-583-3005

**Health Care of Southeastern Massachusetts
 Plymouth AIDS Support Services (P.A.S.S.)**

Case Management
 Plymouth: 508-747-2189

Quincy Medical Center, Inc.

Case Management
 Quincy: 617-376-2038

Seven Hills Behavioral Health

Case Management, Acupuncture, Peer Support, Housing
 New Bedford: 508-996-3147
 English, Spanish, Portuguese

Stanley Street Treatment & Resources (SSTAR)

Case Management, Nutrition Services, Acupuncture
 Fall River: 508-679-5222 or 800-937-3610
 English, Spanish, Portuguese

Western Region Non-Medical Support Services

American Red Cross of Berkshire County

Case Management, Acupuncture, Peer Support, Mental Health
 Pittsfield: 413-442-1506 or 800-332-2030
 English

**Cooley Dickinson Hospital
 AIDS CARE/Hampshire County**

Case Management, Peer Support
 Northampton: 413-586-8288
 English, Spanish

Gandara Mental Health Center

Case Management, Peer Support
 Springfield: 413-736-8329 (Administrative issues)
 413-736-0395 (Program Site)
 English, Spanish

Tapestry Health Systems

Case Management, Nutrition Services
 Springfield: 413-747-5144
 Greenfield: 413-773-8888
 English, Spanish

Holyoke Health Center, Inc.

Case Management
 Holyoke: 413-420-2130
 English, Spanish, French

Northern Educational Services, Inc.

Case Management
 Springfield: 413-731-0651
 English, Spanish

River Valley Counseling Center

Case Management, Nutrition Services, Peer Support
 Holyoke: 413-540-1214
 Springfield: 413-737-2437
 English, Spanish

Drop-In Centers for People Living with HIV/AIDS

AIDS Project Worcester (APW)

Worcester: 508-755-3773 TTY: 508-755-3773

Boston Living Center (BLC)

Boston: 617-236-1012 TTY: 617-267-7057

Cambridge Cares About AIDS

Cambridge: 617-661-3040 TTY: 617-661-2853

North Shore Health Project

Gloucester: 978-283-0101 TTY: 978-283-0101

River Valley Counseling Center

Between Family & Friends Center

Springfield: 413-737-2437

Span, Inc.

Boston: 617-423-0750 TTY: 617-423-0750

Strongest Link Cornerstone Wellness Center

Lynn: 781-581-2393

Transitional Services for Ex-Offenders

The Corrections to Community program (CTC) provides statewide reintegration/case management services for HIV+ ex-offenders and soon-to-be-released inmates. Program components include discharge planning and referrals for housing, primary/HIV care, mental health, and substance use services.

Gandara Mental Health Center

Springfield: 413-736-8329

Great Brook Valley Health Center

Worcester: 508-854-3260

Health and Education Services (HES)

Beverly: 978-794-9996 x130 or x142

Plymouth AIDS Support Services (P.A.S.S.)

Plymouth: 508-789-1862 or 508-454-1023

Span, Inc.

Boston: 617-423-0750

Legal Assistance Related to HIV/AIDS

AIDS Action Committee (AAC)

Boston: 617-437-6200 www.aac.org

Gay & Lesbian Advocates & Defenders (GLAD)

Boston: 617-426-1350 www.glad.org

Harvard Law School Legal Services Center

Boston: 617-522-3003
www.law.harvard.edu/academics/clinical/lsc/help

HIV/AIDS Law Consortium of Western Massachusetts

West Springfield: 800-633-1890 or 413-732-0011
www.hivaidslawconsortium.org

JRI Health Law Institute

Boston: 617-988-8700 www.jri.org

Legal Action Center

National: 212-243-1313 www.lac.org